

Equipment Warranty

The warranty period to customer begins at the time of shipment or date of commissioning of equipment or accumulation of hours of service (as mentioned in the equipment warranty) whichever occurs first.

The warranty does not apply to failures occurring as a result of abuse, misuse, negligent repairs corrosion, erosion and normal wear and tear, alterations or modifications made to the product without express written consent of Doosan Bobcat; or failure to follow the recommended operating practices and maintenance procedures as provided in the Products Operating and Maintenance Publications, failure to use genuine Doosan Bobcat Parts, Accessories or equipment furnished by Doosan Bobcat, but manufactured by others including but not limited to, engines, tyres, batteries, belts, electrical items, hydraulic pumps, hydraulic valves etc. shall carry whatever warranty the manufacturers have conveyed to Doosan Bobcat and which can be passed on to the customer.

The only warranty applicable to Doosan Bobcat products are those set forth in the respective warranty policy for each product. No other warranty either expressed or implied will apply.

Doosan Bobcat, through its distributor, warrants that equipment manufactured by it and delivered hereunder to the customer to be free of defects in material and workmanship.

A) Light Source :

The earlier of **twelve (12)** months from date of commissioning, or **thirteen (13)** months from date of shipment to or the accumulation of 1000 hours of service.

What the Warranty Covers :

All the failures which meet the criteria, outlined below or considered as warranty failures and claims should be submitted to Doosan Bobcat for the repair of such failures.

Warrantable failures :

- a) Must occur within the published warranty period for the particular product and
- b) Must be the result of a recognisable defect with the part and / or,
- c) Must be the result of improper workmanship by the factory and
- d) One not listed under non-warrantable items or vendor components.

Non warrantable items :

The following items are not considered as warrantable items.

- a) Fuel, hydraulic and lubricating oil, grease and antifreeze. Air, fuel, hydraulic oil and lubricating oil - filter elements and replacement parts as the result of normal use or wear.
- b) Failure of attachments not manufactured or supplied by Doosan Bobcat.
- c) Failure and progressive damage resulting from the use of a non-Doosan Bobcat approved part.
- d) Failure resulting from improper application, operating and maintenance or repair practices.
- e) Damage resulting from negligence or accidents.
- f) Towing, hauling, loading or unloading costs.
- g) Loss or damage caused by Transporter.
- h) Repairs required as a result of improper handling, storage or protection by distributor / customer.
- i) Distributor workmanship.
- j) Down time or lost production costs.
- k) Cost of renting or leasing a back-up unit.
- l) Transport expenses for obtaining replacement.
- m) Telephone or other communication expenses.
- n) Tools like drill bits, moil points, chisels.
- o) Rubber items like seals, diaphragms, belts, 'O' rings etc.
- p) Tyres, tubes.
- q) Any damages / failures due to improper maintain / not maintaining machine as recommended by Doosan Bobcat.

Vendor components

Vendor components which are warranted direct to the user-purchaser by the manufacturer, including but not limited to the following items, are not warranted by Doosan Bobcat :

- Engines
- Starters, Alternators, Regulators
- Batteries (other than Doosan Bobcat)
- Accessories selected

Failures of these components are to be directed to the respective manufacturers' local service claims.

Limitation of liability

The remedies of the user set forth under the provisions of warranty outlined above are exclusive and the total liability of Doosan Bobcat or its distributors with respect to this sale or the equipment and service furnished hereunder, in connection with the performance or breach thereof or from the sale, delivery, installation, repair or technical direction covered by or furnished under this sale whether based on contract, warranty, negligence, indemnity, strict liability or otherwise shall not exceed the purchase price of the unit of equipment upon which such liability is based.

Doosan Bobcat – its supplier(s) and its distributor(s) shall in no event be liable to the user, any successors in interest or any beneficiary or assignee relating to this sale for any consequential, incidental, indirect, special or punitive damages arising out of this sale or any breach thereof, or any defects in, or failure of, or malfunction of the equipment under this sale whether based upon loss of use, lost profits or revenue, interest, lost goodwill, work stoppage, impairment of other goods, loss by reason of shutdown or non-operation, increased expenses or operation of the equipment, cost of purchase of replacement power or claims of users or customers of the user for service interruption whether or not such loss or damage is based on contract, warranty, negligence, indemnity, strict liability or otherwise.